

# **FIX-IT FAIR** TOOLKIT

®

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This toolkit was created by Emily Shrope and the Station North Tool Library in Baltimore, MD, USA. It is open source and we encourage you to use, share, and adapt with credit to its author! For an editable version, please contact info@toollibrary.org.

### **ABOUT** FIX-IT FAIR

Fix-it Fair is an opportunity to reduce waste, build relationships, save money, and develop repair skills. Created by proponents of the Right to Repair Movement (see more on the next page), these repair events strive to reaffirm that fixing a broken item is better for us and the planet than simply throwing it away.

At Fix-it Fair, community members bring in a variety of broken items for repair. Items are organized into six categories: furniture, bicycles, sewing repairs, jewelry, sharpening, and general tinkering. Community members are then matched with fixers. While the experts take the lead in repairs, the goal is also to engage community members in better understanding their item and practicing repair skills. Fixers are encouraged to talk through their approach in order to demystify the repair process.

Many minor issues can be resolved, but there is no guarantee that an item can be fixed. Fixers might diagnose the problem but not have the proper equipment and/or materials to execute a repair. In that case, visitors are either guided to buy a particular part and return at the next event, or are referred to a local business that can better help with the repair.

Fix-it Fairs strengthen community ties through the act of sharing resources and time with each other. When fixers donate their time and expertise, they commit to supporting the needs of their fellow community members. Visitors bringing in their items for repair are acknowledging the fixers' expertise and validating the importance of their skill sets to the community. The volunteers who spend a few hours ensuring the event runs smoothly invest in this shared support system while also strengthening their skills and confidence. As such, a shared commitment to reducing waste brings the community together.

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### WHAT IS INTRODUCTION THE RIGHT TO REPAIR?

If you buy something, do you automatically have the right to repair it if something malfunctions? The answer may surprise you. Many companies such as Apple, AT&T, Dyson, John Deere, LG, and Microsoft actively lobby against a person's right to fix items they've purchased, creating major limitations for consumers if they do attempt a repair (Perzanoeski). This fortifies a consumer culture that is obsessed with buying new things, producing rippling negative environmental effects. In 2021, the world produced over 63 million tons of ewaste alone (Rosane). The Right to Repair movement and other environmental advocates are calling for a change, arguing for a shift to a culture of repair. Fixing an item should be the first mode of action, rather than turning to the waste bin.

The Right to Repair Movement seeks to reduce waste by extending an item's lifespan through repair and maintenance, therefore sending less to the landfill overall. The movement aligns with a circular economic perspective, which emphasizes the importance of consuming less by conservatively using resources in order to achieve environmental goals (*What is the circular economy?*). The Right to Repair movement can be seen in taking a pair of shoes to a cobbler rather than throwing them away, or in getting a screen replaced on your smartphone rather than trading it in for a new model.

Fix-it-Fairs and their sister model, Repair Cafes, have developed in an effort to change our consumer culture and the ways we relate to our objects.

Find our references on page 33.

#### **EVENT PLANNING**

### **PLANNING** COMMITTEE

A planning committee can be useful if your organization does not have a staff person or volunteer that can dedicate their attention to planning the event in full. A committee is also beneficial because it offers a leadership opportunity for volunteers, promoting a deeper level of engagement and relationship building.

It's helpful to appoint a committee chair, who is in charge of creating a weekly agenda for meetings and is the main point person for organizing the planning documents.

### **COMMITTEE MEMBER ROLES**



#### **VOLUNTEER ORGANIZER**

 leads recruitment of and communication with volunteers



#### **MATERIALS EXPERT**

 evaluates materials list and spearheads procurement of materials



#### ADVERTISING LEAD

- determines appropriate media outlets for marketing
- organizes canvassing day



### ORGANIZATIONAL SUPPORT

 participates in planning and lends any needed support, such as ordering materials or sending out press releases

### **PLANNING** CALENDAR

#### 2-3 MONTHS OUT

- 1. Assemble a planning committee, assign roles, and create a meeting schedule
- 2.Review toolkit element and determine what will need to be adjusted to fit your space and/or organization
- 3. Make a list of volunteer roles for the event
- 4.Select date, time, and physical space for the fair and begin advertising
- 5.Reach out to coffee/food vendors for donations and/or ask if they would like to vend (it's also nice to provide food for the volunteers)



In the advertising phase, reaching out to community associations and attending meetings is a great way to get the word out

HOT TIP

#### **1-2 MONTHS OUT**

- 1.Start recruiting volunteers and fixers
- 2.Create physical map of how the space will be laid out for the fair
- 3.Create a marketing strategy and materials a.Start advertising, if using a pre-registration form, include QR code on fliers
- 4.Assess materials list and determine what needs to be purchased



### **PLANNING** CALENDAR

#### 2 WEEKS OUT

- 1. Canvass relevant neighborhoods
- 2.If using pre-registration form, send out reminder emails to those who preregistered
- 3.Have confirmed volunteer list by end of the week
- 4.Confirm all necessary materials have been purchased



#### 1 DAY OUT

1.Meet at your event location to complete any pre-set-up work that can be done, such as hanging up fixing station signs and organizing materials

#### DAY OF

- 1.Finish any set-up tasks at least an hour before the event starts
- 2. Mingle as volunteers arrive, directing them to put on a name tag
- 3.Hold a volunteer orientation a half hour before the fair starts

See pages 19-24 for a full picture of the day itself

### HOT TIP

Many people tend to sign up for volunteer events about a week or two in advance, so don't worry if recruitment is slow at first

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## **ADVERTISING AND OUTREACH** STRATEGY

Advertising the Fix-it Fair is an important part of making the event successful. A fine balance must be struck between getting the word out to enough people and not attracting so many people as to overwhelm the fixers and the space! You aren't only advertising the event; but your organization and the ways it benefits your community as well.

#### **AVENUES FOR ADVERTISING**

- Social media and email
- Traditional advertisements (newspaper, radio)
- Door-to-door canvassing
- Flier posting at busy intersections and community bulletin boards
- Neighborhood associations and their community newsletters



#### CANVASSING

When?

 There's no preference between weekdays and weekends, as a large proportion of people are likely to be out of their homes either way. The best hours for canvassing are between dinnertime and nightfall

Where?

- The neighborhoods nearest the Fix-it Fair location or the target population for building membership should be the first priority
- In Baltimore city, using baltplanning.maps.arcgis.com can be helpful in determining priority areas

Who?

 At least six volunteers, going out in pairs.
 Everyone should get a primer on door knocking best practices in the meeting prior to going out

How?

- Assign specific blocks to pairs, knocking on doors and/or posting in mailboxes
- Budget two hours for each canvassing day (any longer and folks will get tired)

#### **TINKERING - TOOLS**

Jigsaw	Tamper proof screwdrivers	Safety glasses
Multimeters	Wrench set	Hearing protection
Pliers	Awl	Set of bits
Screwdrivers	Bandsaw	Speed square
Tiny screwdrivers	Brad nailer	Staple gun
Allen wrenches	Dremel	Vise
Soldering iron	Chisel	Wire cutters
Wire brush	Combination square	Wire strippers
Magnetic parts trays	Cordless drill/driver	Pick/hook set
Socket set	Countersink bit	Vise grips
Mallets	Drill bits	Hacksaw
Flashlight	Electric drill	Level
Tap + die set	Extension cords	Pipe cutter
Adjustable wrench	File	Pry bar
Needle-nose pliers	Open-end wrench set	
Clamps	Hammer	
Measuring tape	Impact driver	
Air compressor	Utility knife	

#### **TINKERING - CONSUMABLES & PARTS**

WD-40 lubricant	Wiring (small gauge and also lamp wire)
Cleaning solvents (i.e Ethanol)	Three prong power cord replacement
Heat shrink tubing	Nuts, Bolts, Washers
Rags	Selection of machine screws
Q-tips	
Solder	
JB Weld Plastic Bonder	
5-minute epoxy	
Loctite	
Citrus Degreaser	
DeOxit Spray or similar Contact Cleaner	
Electrical tape	
Cable ties, zip ties	
Sharpies	

#### **ELECTRONICS**

Tools	Consumables & Parts
Plastic spudger or pry bars	Heat shrink tubing
Soldering iron	Soldering supplies (solder, flux, desolder)
Heat Gun	Capacitors
Electronics Repair Kit	Resistors
Multimeter	Diodes
Magnifying glass	Wire

#### BIKES

Tools	Tools Con		umables & Parts
	Bike Repair Stand		Patches
	Bike Tool Kit		Vulcanizing fluid/glue
	Bike Pump		Sandpaper
	Wheel Truing stand		Tubes
			Brake pads

#### **SEWING & JEWELRY**

Tools		Cons	umables & Parts
	Thimble		Fusible Interfacing
	Ironing board		Chalk or fabric markers
	Iron		Velcro
	Thread		Assorted zippers
	Pins		Elastic of various widths, min length 48"
	Sewing machine needles		Scrap material
	Hand sewing needles		Buttons
	Darning mushroom		Jewelry findings
	Darning loom		
	Sewing tape measure		
	Fabric Scissors	re-use center for sewing an	HOT TIP
	Jewelry Pliers		Look for a craft materials thrift store or re-use center for sewing and jewelry
	Magnifying Glass		supplies! In Baltimore, we love
	Sewing machines		Bridie Serap.

#### SHARPENING

Tools Consumables & Parts		umables & Parts	
	Belt sanders		Medium and high-grit sanding belts
	Whetstones		Metal grinding discs
	Angle grinder		

#### FURNITURE

Tools		Consumables & Parts	
	Power drill		Wood glue
	Orbital sander		Sandpaper
	Clamps		Dowels
	Table Vise		
	Mitre saw / Chopsaw		
	Drill Press		
	Table Saw		

#### OTHER

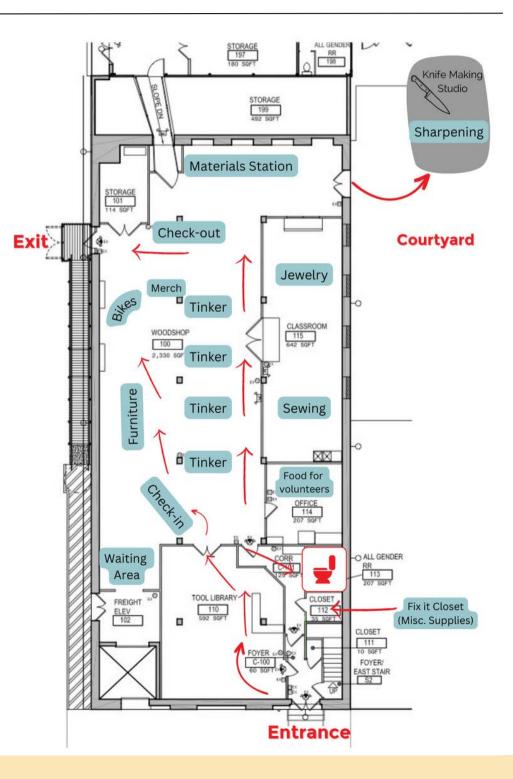
Chairs	Work tables
Name tags for fixers	Check-in and check-out tables
Volunteer snacks	Cash box and/or card reader
Whiteboards for each fixing station	Laptops or tablets for check-in and check-out
Signs for each fixing station	Dry-erase markers
Sticky notes	Pens
Paper backups of waivers	Outlets for plugging in tools and testing repaired electronics



### **EXAMPLE** FLOOR PLAN

Here is an example of SNTL's configuration of the layout for Fix-it Fair.

Creating a map of the layout is not only helpful for planning purposes, but also on the day of the fair. Bringing a copy to the prefair morning meeting can help fixers and volunteers get acclimated with the space.





#### HOT TIP

If using google form for volunteer sign-ups, select the setting that sends an email to responders with their responses; this serves to confirm that their form was received.



VOI UNTEER RECRUITMENT

Fix-it Fair relies on volunteers; in fact, they are the heart of the fair. While the event is about repairing broken items, that cannot happen without a generous donation of time and expertise. Volunteer fixers of all backgrounds and experience levels can be helpful, even if they're not professionals. Logistics volunteers are equally necessary, as they ensure the day runs smoothly. Showing appreciation for their commitment is an important way to further develop volunteer relationships. It is highly recommend to provide food and refreshments for volunteers as a way to express gratitude for their time.

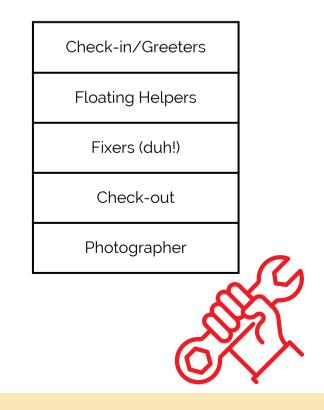
Think big! You can widen your recruitment net to a larger audience than just the organization's volunteer list. Think about reaching out to local business as well. Baltimore Bicycle Works, Baltimore Jewelry Center and BYKE Collective are just a few of the many potential partnerships to develop here in Baltimore City.

#### WHAT TO KNOW:

- Our Fix-it Fair has four shifts; here's an example of our schedule:
  - 1.Set-up: 9-10am
- 2.Fixing Shift One: 9:30am-12pm
  - a. Arriving at 9:30am ensures all volunteers can participating in the pre-fair morning meeting
- 3.Fixing Shift Two;: 12pm-2pm
  - a.Fixers and volunteers who arrive for the second shift should see the volunteer recruitment lead upon arrival for a tutorial of the space
- 4.Clean-up: 2pm-3pm

\*\*\*The volunteer and fixer role descriptions on the following pages are estimated for a fair which sees between 90-120 visitors. Adjust volunteers numbers based on the flow of visitors you anticipate.\*\*\*

#### WHO YOU'LL NEED:







## **RECRUITMENT** TIMELINE

#### **2 MONTHS OUT**

Send out initial email to list of organization's volunteer list to collect volunteer signups. Reply 1 week later, to everyone who has signed up confirming their participation and scheduled slot. Include a description of each role.

#### **2 WEEKS OUT**

Send out another reminder email to organization's volunteer list. Continue to reply to those who sign up to confirm their scheduled slot

#### **1 WEEK OUT**

Send out another reminder email, indicating exactly which volunteers are still needed (i.e. #'s logistics ppl, the types of fixers). Continue to reply to those who sign up to confirm their scheduled slot

#### 2-3 DAYS OUT

Send out email to volunteers with all relevant information, including what time to arrive at the venue and a copy of the volunteer guide

#### **1-2 DAYS AFTER**

Send an email with a survey or other way to solicit feedback for next time, including whether they would like to be involved in the next event or in another way.



#### VOLUNTEER RECRUITMENT

### **VOLUNTEER** ROLES

\*Numbers are per shift

#### CHECK-IN/GREETER (2-3 PEOPLE\*)

- Stationed near the entrance
- Ensure that visitors coming in fill out the sign-in form
  - Before visitors leave check-in station, double check that their information is on the check-in spreadsheet
- Give the visitor corresponding post-it note for the appropriate fixing category, and ask them to write their name and item on it. Signal to floating helper that a post-it note is ready to be added to waitlist whiteboards
  - Notify visitors when fixers are ready to see them
- See check-in process (page 24) for a full description of the role

#### FLOATING HELPER (2 PEOPLE\*)

- After visitors have checked in, show them to relevant fixing station and add their post-it to the queue
- Keep an eye on the check-in table for arriving visitors
- Check on fixing stations to see if anything is needed
- Generally walk around, keeping ears open for opportunities to assist
- Keeping an eye out for safety among visitors
- Act as event 'Host'
  - Introduce the organization to visitors who are waiting (i.e. what you can do here, what it means to be a member, available resources and classes, etc.)
  - Ask if anyone wants info on how to become involved

#### CHECK OUT/ MERCH (2-3 PEOPLE\*)

- Fill out the check-out info in spreadsheet (ask all the questions in red), offer then the laptop/ipad for them to fill out their feedback
- Ask for donations
- Sell merchandise
- Sign interested participants up for a membership
- Take pictures in photo booth with fixed item
- Plug upcoming classes/other events

#### PHOTOGRAPHER (1 PERSON\*)

- Look for shots that showcase items being fixed as well as those fixing them. Interactions between fixers and visitors are also nice moments to capture
- Keep an eye on the check-out station and the photobooth, going over to take exit photos when not taking shots elsewhere



#### VOLUNTEER RECRUITMENT



Fix it-Fairs are collaborative events!

When you are partnered up with a community member who has brought something in:

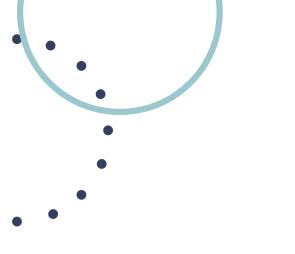
- Take the time to get to know them
- Understand why they brought the broken item in and what seems to be wrong
- As you work on the problem, keep it collaborative. Use the time to teach and learn from each other. Explain what you are doing or offer the visitor the chance to participate in the fix
- If you are stumped on a repair, ask for help from other fixers in the space!
- Fixers have FULL discretion to pass/give up on a repair and end the repair session. We trust your judgement. If the repair takes too long, you can kindly notify the visitor that you cannot fix the item
  - If the repair is too extensive, not worth it, or would be better done by a professional, tell them so. Need any help dealing with a participant? Grab a floating helper or member of the planning team.

### TINKERERS (10 PEOPLE\*)

- Tinkering repairs capture a very broad range of things. Common items include simple kitchen tools (like toasters), yard and home maintenance equipment (string trimmers, for instance), light fixtures, and many other things. Common problems include broken power cords, worn out motor brushes, stripped screws, and cracked parts that just need a little epoxy.
- Need help finding a tool or material? Ask a fellow volunteer or grab a Floating Helper or member of the planning team. Feel free to avail yourself of tools/materials in the library, in the Fixit Closet (we will bring these out), and for the consumables we also have the red Fixit Kits.

#### WOODWORKING/ FURNITURE (1-2 PEOPLE\*)

 Furniture repairs most often involve stabilizing broken panels, legs, or joints in tables and chairs. Quick-setting epoxy, wood glue, screws, and clamps are the most common tools. In some cases, it may make sense to create a simple replacement part or reinforcement using the tools in the woodshop.



#### VOLUNTEER RECRUITMENT



#### SEWING (3-4 PEOPLE\*)

 Sewing machines will be set out for your use! Find a tinkerer if you have any trouble with the machine. We will have materials available (thread, scrap material, fusible interfacing, seam rippers, elastic, zippers, and buttons). Common fixes include fixing rips and holes, replacing buttons, small adjustments. For time consuming fixes, do not hesitate to refer them to a local tailor or alterations shop.

#### JEWELRY (1 PERSON\*)

 We have consumable repair parts for costume jewelry in our red Fixit Kits. Minor ring size adjustments and reattachment of pieces (bracelets, earrings) are common. Again, please refer folks to seek a professional if the repair is costly, difficult or out of scope for typical repairs.

#### BIKE (2 PEOPLE\*)

 Bike repairs most often involve repairing flat tires, tightening brakes, adjusting seats and handlebars, tuning shifters, and lightly truing wheels. If you notice bent or cracked parts, send the person to a bike shop, as the bike may be unsafe to ride. If we replace tires/tubes, there will be a material cost charged. Ask the volunteer recruitment lead how much to charge visitors. After such a repair, it would kind to walk the visitor over to the check-out table and relate to a check-out volunteer the amount to charge.

#### SHARPENING (2-3 PEOPLE\*)

 Knives are one of the most popular items folks bring in for sharpening. We will have machines available for sharpening as well as stones for fine polishing. On occasion, people will bring in other items such as axes and lawnmowers. If it is a difficult sharpening job (e.g. a chainsaw or serrated knife) please refer people to seek a professional.



## **FIX IT FAIR** DAY-OF CHECKLIST

#### **SET-UP** 9-10am

Arrive, get coffee/tea/bagel, say hello Sign-in table Table Two chairs 3 tablets /laptops (one for each greeter) QR code for sign-in sheet Various fliers Whiteboard waiting lists Waiting area At least 10 chairs Stations and materials/tools area Appropriate signage: **Tinkering & Electronics** Woodworking/Furniture Bike Sewing Jewelry Knife Sharpening Chairs for sewing fixers Put common tools at their respective stations, according to the list of materials, and set up a central tool area Check out station Laptop/tablet (one for each checkout volunteer) Table Chairs Credit card machine for donations/buying merch Merch table near check-out table





## **FIX IT FAIR** DAY-OF CHECKLIST

#### **PRE MEETING** Gather everyone in a circle

9:30-9:45am Go around and do brief introductions, ask fixers to share their area of expertise Review the mission of Fix-It Fair and emphasize the benefit of engaging visitors in the fixing process

Thank everyone for donating their time

#### FIX IT FAIR! 10am-2pm

Ready, set, break!

Everyone heads to their stations as visitors start to arrive Floating helpers mingle, keeping ears open for opportunities to assist people

#### CLEAN UP

2pm-3pm Collect and stack chairs

Collect tools from stations and return to heir respective homes Sweep

Clean up snack area

Put any unsold merch back into its proper storage location

Gather trash and metals for recycling

Take down signage and QR codes

Gather any parts that could be reused for other repairs

Discard other materials not able to be recycled/reused



## **VISITOR** RESPONSIBILITIES

The Station North Tool Library believes that Fix-it Fair has the power to not only reduce the trash we produce, but strengthen community relationships and aid in disinvestment from our consumer culture.

Fix-it Fair emphasizes the importance of community in the movement to change our relationship to objects and the planet. As such, visitors, as well as volunteers, have a set of expectations for participating. These are meant to foster a shared sense of connection in the repair process. Reducing transactional relationships and investing in meaningful interactions is an important part of climate justice, which the Right to Repair Movement and Fix it Fair are situated within.



The following are responsibilities and expectations for visitors:

- 1. Signing a waiver, a copy of which can be found on page 29 of the appendix
- 2. Understanding that there is no guarantee an item will be fixed. Fixers will try their best to repair an item, but some limitations--such as the nature of the issue or the materials on hand-- prevent a repair from being made
- 3. Engaging with the fixer and the fixing process. You may learn a thing or two about taking apart objects, find a new friend, or even develop some repair skills yourself
  - a. This can look like asking the fixer if you can participate in the repair in anyway, or watching attentively and asking questions when you are curious. Just get the conversation going!

## **CHECK-IN** PROCESS

- Volunteers are stationed at the check-in table, near the entry door. They are equipped with:
  - Tablet/laptop
  - Large whiteboard w/ markers
  - Post-it notes with names & items
- As visitors come in, direct them to the QR codes for filling out the sign-in form or offer the tablet/laptop if they do not have a device
  - Responses will be linked to a spreadsheet which will be used at the check-out table
- Visitors only fill out the form once; we have a maximum of 2 different items and only one tinkering or furniture item (volunteers can count multiple knives as 1 item)
- Those who are first to arrive can be directly shown to a fixing station by a floater
- As more people come, the whiteboard at each station will be used as a waiting list.
  - A check-in volunteer will give each visitor a post-it note for them to write their first name and item.
  - If a visitor has more than one item, only give them one post-it and direct them to return to the check-in table for another post-it once their first item is resolved.
- A check-in volunteer will signal to a floating helper, who will bring the visitor to the appropriate station and add their name to the whiteboard.
  - Motion to the check-out station and tell visitors to stop by before leaving.
- Visitors can wait near their station or in the waiting area.





### WAITING QUEUE

There are many ways to manage a waiting queue. Our preference is to use sticky notes to keep track of participants, their items, and their place in the queue. In this system, each fixing station has its own whiteboard, which helps keep the queue transparent and obvious to both those waiting and the fixers.

After arriving visitors fill out the check-in form, they are given a sticky note to write their name and item (if a visitor has two items, they get one sticky note initially, see **check-in process**). A check-in volunteer will motion to a floater, who walks the visitor to the appropriate station and then the waiting area. The check-in volunteer can do this, if there is not a line for check-in. Floating helper volunteers will also be able to help manage queues, for example by fetching visitors from the waiting area if their turn in the queue has arrived.



## CHECK-OUT PROCESS

- Visitors who are ready to leave are directed by fixers and floaters to the check-out table
- Volunteers at the check-out table will be equipped with:
  - Laptop
  - Merch
  - Machine to run cards
  - Camera (a phone camera is fine)
  - Sign with upcoming classes or other promotional material
  - Luggage/floor scale for metrics
- Volunteers ask the name of the visitor, then locate their responses from check-in, in the sign-in spreadsheet
  - Ask the visitor the remaining questions in red, filling in their responses
- Ask if you can take their photo with their fixed item in the photo booth (make sure to get a shot that focuses on the item)
- Highlight the donation jar, share info about any upcoming events, and assist with the purchase of merchandise
- If they indicated that they would like to become a member, help them sign up if possible
- Thank them for coming!

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	POST FAIR
	<b>POST EVENT</b> CHECKLIST
	<ul> <li>Send thank you email to (Include metrics of how many items were fixed):</li> <li>All volunteers</li> <li>Visitors</li> </ul>
•	Compile feedback and analyze to find any areas for improvement and understand what worked well
•	Pass along contact information of visitors who said they would like to become involved to relevant person
• • •	Calculate metrics and share impact with stakeholders and on social media

### **MEASURING** IMPACT

Statistics offer a tangible way for visitors and stakeholders to see Fix It Fair's contribution to climate action. This can encourage folks to continue attending the event in the future. We can calculate the environmental impact of Fix It Fair using a modified version of Edinburgh Tool Library's carbon calculator.

Each item is assigned an emission factor based on its materials; for example a hammer brought to the fair would be considered "mixed wood and metal," which has an emission factor of 1.87075. The item's weight in kilograms is then multiplied by the emission factor:

1.87075 (emission factor) ×0.62369 (hammer's weight, kg)=1.1667 kilotons

During check-out, volunteers will only weigh items that have been fixed, and then after the event emission factors are assigned to each item brought in and calculations can be made.

#### **VOLUNTEER SIGN-UP FORM**

	I would like to volunteer as a*
	Fixer Logistics (check-in, etc.)
	I can volunteer my skills in:
	Sewing
	Tinkering
2023 Fix-it-Fair Volunteer Sign-up form	Small electronics
Sign-up form for volunteers for SNTL's Fix-it Fair event:	Jewelry repair
Saturday May 13th, 2023 10am-2pm 417 F. Olime Senet Beltinem AD 21202	Knife sharpening
417 E. Oliver Street Baltimore, MD 21202	Furniture/woodworking
Name*	Event photography/videography
	Other_
Short answer text	If your skills do not fall into the above categories, tell us what you can do:
Pronouns	Long answer text
She / Her	
	I am available for:
They / Them	The first shift (9:30 am - 12 pm)
He/Him	The second shift (11:30 am - 2pm)
Other	Both shifts
	Set-up (9-10am)
Email: *	Clean-up (2-3pm)
Short answer text	
	If you are a fixer, are there any tools that you can bring (sewing machine, wrenches, etc)?
Phone #. *	Yes, I can bring everything I would need I can bring some of the tools I would need, but not all
Short answer text	1 can bring my skills, but not tools
Ok to text? *	These tools and/or materials would be helpful to have: *
	Long answer text
) Yes	
No	Anything else to add?
	Long answer text
•	
•	
•	

#### **VISITOR PRE-REGISTRATION FORM**

#### 2023 Spring Fix-it-Fair Pre-Registration Form

The purpose of this (optional) form is to help us know ahead of time what you're bringing to FF, so we can get a sense of what to prepare for.

Visitors will work with our fixers to learn how to repair their items. We provide most materials for common fixes and hands on instruction. You are expected to stay nearby your items while they are being repaired (this is not a drop off service)

We make no guarantee of repairs and longer, more in-depth repairs may be referred to a local repair service.

Visitors can bring a maximum of two different category items (e.g. Tinkering, Sewing, Knife, or Bike).

Due to demand, only 1 Tinkering Item can be entered into the queue. Thank you!

When you arrive, you will be asked to fill out a sign in form to register your item for repairs.

For more information, go to https://www.stationnorthtoollibrary.org/fixitfair

#### Email\*

Short answer text

#### First Name\*

Short answer text

#### Last Name\*

Short answer text

#### Item #1 Info

Tell us about the item you want fixed!

Item #1	Type of	broken item *
---------	---------	---------------

- O Bicycle
- Clothing/Textiles
- O Electronics
- O Instrument
- O Jewelry
- O Knife
- O Small Appliance

O Small Furniture

O ther...

	Describe the item in as much detail as you can, including	make and model	۰.
--	---	----------------	----

Short answer text

What is wrong with it? Give us as much info as you can! \*

Long answer text

•		
•		
	•	
	•	
Register for a time slot (This will give us an estimate to help us plan and keep ou	r fivers from	
getting overwhelmed. Non-binding but try your best to come in your window!)		
0 10 am - 12 pm		
🔘 12 pm - 2 pm		
Are you bringing a second item? *		
() Yes		
No No		
~		
Item #2 Info		
Tell us about the item you want fixed!		
Item #2 Type of broken item *		
Biscycle		
Clothing/Textiles		
C Electronics		
C Instrument		
Jewelry		
O Knife		
Small Appliance		
Small Furniture		
O Other		
Describe the item in as much detail as you can, including make and model *		
Short answer text		
March Andrew (CC) (A		
What is wrong with it? Give us as much info as you can! *		
Long answer text		
Register for a time slot (This will give us an estimate to help us plan and keep ou getting overwhelmed. Non-binding but try your best to come in your window!)	Ir fixers from *	
🔵 10 am - 12 pm		
○ 12 pm - 2 pm		
Are you new to the tool library? (just curious :D check all that apply)		
First time here!		
I've taken a few classes		

Anything else?

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#### **VISITOR SELF CHECK-IN FORM**

Be sure to check the setting that links answers from this form to a spreadsheet. In that spreadsheet, after the column with answers to "First item category," insert three columns to the right, each titled, "Item 1 Name/description," Was it successfully fixed?" and "Item 1 Weight," respectively. Repeat this after the "Second item category" as well.

Spring 2023 Fix-it-Fair Sign-in	
Welcome to the Station North Tool Library (SNTL) Fix-it-Fair! We are thrilled	
Before hopping in our queue to work with our dedicated fixers, please fill out the information below and read our disclosure statement.	Have you been to the Tool Library before? *
Visitors will work with fixers to learn how to repair their items. We provide most materials for common fixes and hands-on instruction. You are expected to stay nearby your items while they are being repaired.	Yes, but I'm not a member
We make no guarantee of repairs and longer, more in-depth repairs may be referred to a local repair service.	
Visitors can bring a maximum of two different category items (e.g. Tinkering, Sewing, Knife, or Bike).	No, but I've been meaning to come in
Due to demand, only 1 Tinkering Item can be entered into the queue. Thank you!	No and I just heard about it from this event
Name: *	
	How did you hear about the Fix-it-Fair? *
Short answer text	O Flyer
	<ul> <li>Event announcement in traditional media (i.e. Baltimore Banner, radio, etc.)</li> </ul>
Email: *	From a friend
Short answer text	O Tool Library email list
First item category *	Social Media
Furniture (Woodworking)	O Other
Appliance (Tinkering)	
Sewing	If other, please tell us how you heard about the event:
Bike	Long answer text
Jewelry	
Knife Sharpening	
O Other	I would like to be added to the SNTL email list to hear about upcoming events, classes and membership benefits:
	⊖ Yes
Second item category (If you brought two items)	Not at this time
Furniture (Woodworking)	
Appliance (Tinkering)	Already on it
Sewing	
Bike	I would like to learn about becoming a member of SNTL:
◯ Jeweiry	Heck yes
Knife Sharpening	
O Other	

#### **VISITOR WAIVER**

This waiver is the last question in the visitor self-check-in form, and visitors must check the box in order to submit the form and officially check-in their item(s).

Please read the following guidelines and check the box below to indicate you've \* read and understood them:

Fix It Fair is composed of **volunteers** agreeing to make an effort to assist those in need of repairs. Volunteers do not claim to be experts in any field and may refuse to repair any item.

- · Additional damage could occur during repair process.
- · No repair cost is charged.
- · No warranties or guarantees are applicable to service provided.
- · You agree to represent accurately your true repair need.

• You represent that the repair item belongs to you or you have authorization from the owner to pursue its repair.

• You agree that Station North Tool Library and its volunteers will not be responsible for any damage that may occur during handling or repair.

· You are responsible for the acquisition and cost of parts needed for repair.

By entering into any area where Fixit Fair volunteers are gathered or working you agree to:

· Maintain a quiet and cooperative demeanor.

• Pay attention to others possessing and handling items and tools which could pose a danger.

• Waive any right you have under local, state, federal law to legal claim arising from personal injury or property damage whether under principles of tort, contract or equity.

Give permission to be photographed/filmed to help us promote the event in future.

I've read and understood the guidelines

Submit

#### **CHECK-IN SPREADSHEET**

Here is a snapshot of the spreadsheet generated from the visitor self check-in from the May 2023 Fix-it Fair. This snapshot highlights the columns added for the check-out process, as well as the columns added for calculating the carbon offset for each item that was fixed.

1	Item 1 Name/Description (CHECKOUT)	Was Item 1 succesfully Fixed? (CHECKOUT)	Item 1 Weight (CHECKOUT) in Ibs	Weight converted to kg	Emission Factor type	Emission factor	Carbon Calculation (
8	vacuum	no			Corded power tool (no battery)	3.771	
9	jacket	yes	3.62	1.642004379	fabric	7.96	13.07035486
10				0			0
11				0			0
12				0			0
13	solder lamp shade	yes	0.53	0.2404039561	Corded power tool (no battery)	3.771	0.9065633185
14	Fan	yes	2.5	1.133980925	Mixed plastic/rubber and metal	3.23325	3.666443826
15	espresso machine	yes	6	2.72155422	Mixed plastic/rubber and metal	3.23325	8.799465182
16	pro wrestler	yes	0.5	0.226796185	Solid plastic/rubber	3.218	0.7298301233
17	vaccum cleaner	yes	14.11	6.400188341	Corded power tool (no battery)	3.771	24.13511023
18			no	#VALUE!	Corded power tool (no battery)	3.771	#VALUE!
:19	screwdriver	yes	0.0625	0.02834952313	mixed plastic/rubber and metal	3.23325	0.09166109564
20				0			0
21	Humidifier	diagnosed but not fixed		0	Corded power tool (no battery)	3.771	0
22	knives	Yes		0	Mixed wood and metal	1.87075	0
23	suitcase	yes	9.05	4.105010949	mixed plastic/rubber and metal	3.23325	13.27252665

#### REFERENCES

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### Reach out to collaborate with SNTL for a

### FIX-IT FAIR

at your organization

toollibrary.org info@toollibrary.org (410) 347-0850